



CITY OF WASECA

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Thursday, April 2, 2020

To: Minnesota Department of Commerce and Minnesota Public Utilities Commission

Re: Responsive Measures to the COVID-19 Outbreak

The City of Waseca Utilities has been voluntarily taking these actions since mid-March:

- The City is not disconnecting electric services to any residential or commercial customer for non-payment of utility bills. There are no disconnected properties that are currently occupied.
- The City is waiving late fees for all electric customers.
- The City is actively setting up payment plans for customers who are unable to pay at this time.

Sincerely,

Carl Sonnenberg  
Director of Utilities & Public Works