



Goodhue County Cooperative Electric

A Touchstone Energy™ Partner 

Dear Commissioner Kelley and Chair Sieben:

Goodhue County Cooperative Electric Association (GCCEA) is submitting this letter in response to your March 24, 2020 memorandum regarding utility measures in response to the Covid-19 emergency.

GCCEA has always worked with any member, year round, who is willing to remain in contact with the cooperative to establish a fair and reasonable payment arrangement that reflects the financial circumstances of the customer and we will continue that practice to help alleviate the hardships caused by the pandemic.

Regarding the three commitments requested in your letter, GCCEA has already implemented the following practices in order to do all we can to continue providing uninterrupted electric service to our member owners during this emergency:

- (1) refrain from residential customer disconnections.
- (2) we have suspended all late fees.
- (3) continue to arrange payment plans for customers requesting help during this time based on the financial resources and circumstances of the customer.

We sincerely appreciate your concern for the wellbeing of all Minnesotans.

Sincerely,

A handwritten signature in black ink, appearing to read "Kelly Hovel". The signature is fluid and cursive, with a large loop at the end.

Kelly Hovel
General Manager