



~~City of Detroit Lakes~~

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March 27, 2020

To: State of Minnesota Department of Commerce, Public Utilities Commission

Re: Responsive Measures to COVID-19 Outbreak

On March 18, 2020 the Detroit Lakes Public Utilities Commission held an emergency meeting to issue a declaration of an emergency related to the COVID-19 outbreak. As part of that declaration, the Commission extended the following consumer protection measures related to COVID-19:

- I. Extension of Cold Weather Protection rules provided under Minnesota Statute 216B.097 through at least May 13th, 2020. This extension includes electric, water and sewer services.
- II. Detroit Lakes Public Utilities will be waiving late fees for the duration of the emergency declaration upon notice by the customer that they have been negatively impacted by the COVID-19 emergency declaration.
- III. As required by Minnesota's Cold Weather Rule, Detroit Lakes Public Utilities will arrange payment plans with customers based on the financial resources and financial circumstances of the individual customers.

Sincerely,

Vernell Roberts
General Manager

The City of Detroit Lakes is an equal opportunity service provider.

Commissioners:
Gary Nansen, President
Jim Sinclair, Jr.

Jeff Perkins
Madalyn Sukke
G.L. Tucker

Vernell Roberts
General Manager

Kelcey Klemm
SECRETARY