



Renville Sibley Cooperative Power Association

Your Touchstone Energy® Cooperative 

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April 2, 2020

Dear Commissioner Kelley and Chair Sieben:

Renville-Sibley Cooperative Power Association (Renville-Sibley) is submitting this letter in responses to your March 25, 2020 request regarding utility measures in response to the COVID-19 emergency.

Renville-Sibley shares your concern for our fellow Minnesotans during this difficult time. Importantly, as a nonprofit provider of essential services, we will continue to put the needs and welfare of our member owners first during this emergency.

Regarding the three commitments requested in your correspondence, Renville-Sibley intends to do all we can to continue providing uninterrupted electric service to our member owners during this emergency. Specifically, and consistent with the Cold Weather Rule protections in Minnesota Statutes, Section 216B.097, Renville-Sibley intends at a minimum to:

- I. refrain from residential member disconnections and to reconnect any previously disconnected residential members as part of a reasonable payment plan that reflects the financial circumstances of the member and the hardships caused by the pandemic;
- II. waive late fees that any residential or small business member incurs because of economic circumstances related to the coronavirus pandemic;
- III. arrange payment plans for members requesting help during this time based on the financial resources and circumstances of the member; and
- IV. post on its website and place in its newsletter a notice encouraging members to contact the office to make arrangements if they are not able to pay their electric bill in full due to the impact of COVID-19. Renville-Sibley employees will work with members to enter into reasonable payment arrangements based on their individual circumstances.

We at Renville-Sibley commend the Governor for his decisive action to protect the state from this unseen but deadly threat.

Cooperatively,

DeeAnne Newville, CEO

Renville-Sibley Cooperative Power Association will provide efficient, reliable electric energy and services to enhance the quality of rural living.

This institution is an equal opportunity provider and employer.