

March 30, 2020

Dear Commissioner Kelley and Chair Sieben:

Agralite Electric Cooperative is submitting this letter in response to your March 25, 2020 request regarding utility measures in response to the Covid-19 emergency.

Agralite Electric Cooperative shares your concern for our fellow Minnesotans during this difficult time. Importantly, as a nonprofit provider of essential electric service, we will continue to put the needs and welfare of our member owners first during this emergency.

Regarding the three commitments requested in your letter, Agralite Electric Cooperative intend to do all we can to continue providing uninterrupted electric service to our member owners during this emergency.

- i. Specifically, and consistent with the Cold Weather Rule protections in Minnesota Statutes, Section 216B.097, Agralite Electric intends delay disconnections of residential services due to non-payment or failure to abide by an existing payment plan agreed to by the member during this crisis.
- ii. Agralite Electric Cooperative will waive late fees for the current billing cycle because of economic circumstances related to the coronavirus pandemic. Waiving of future months' late fees will be on a month to month basis.
- iii. A letter has been sent to all members asking them to contact the office if they are worried about being able to pay their electric bill and the cooperative will work with them to arrange a payment plan.

Korwin Johnson, GM
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