

From: [Seuffert, Will \(PUC\)](#)
To: [Benson, Robin \(PUC\)](#)
Cc: [McShane, Sally Anne \(PUC\)](#)
Subject: FW: Delano Municipal Utilities Emergency Response
Date: Friday, March 27, 2020 12:30:01 PM

From: Paul Twite <ptwite@delanomn.us>
Sent: Friday, March 27, 2020 11:09 AM
To: Seuffert, Will (PUC) <will.seuffert@state.mn.us>
Cc: 'Adam Steffl' <adamsteffl@hotmail.com>
Subject: Delano Municipal Utilities Emergency Response

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Hello Will-

Please accept this email as an eFile to docket E,G999/CI-20-375

Delano Municipal Utilities has revised our peacetime emergency plan to include:

1. 30 day extension of MN Cold Weather Rule to May 15th.
2. Waiver of any late fees until further notice.
3. Accept mutually agreed upon payment arrangement from any customer.
4. Suspend electric and water disconnects until further notice.

Feel free to contact me with any questions.

Paul Twite
General Manager
Delano Municipal Utilities
11 Bridge Ave W
Delano, MN 55328
(763)972-0557
www.delanomn.us

