
From: Matthew Skaret <mskaret@cityofjacksonmn.com>
Sent: Tuesday, April 14, 2020 5:02 PM
To: Burdette, Jessica (COMM) <jessica.burdette@state.mn.us>; Seuffert, Will (PUC) <will.seuffert@state.mn.us>
Cc: Deb Birgen <Deb.Birgen@mrenergy.com>
Subject: RE: City of Jackson Response on Utilities due to the COVID-19 Pandemic

This message may be from an external email source.

Do not select links or open attachments unless verified. Report all suspicious emails to Minnesota IT Services Security Operations Center.

Jessica and Will,

I was informed that our response to your March 24, 2020 Memorandum regarding utility measures was not received, so I am resending this again. When I sent it before Will's email bounced back. Please let me know if you have any further questions.

Thanks,

Matt

Matt Skaret
City Administrator
80 W. Ashley St.
Jackson, MN 56143
Phone- 507-847-4410
Fax- 507-847-5586
www.cityofjacksonmn.com

From: Matthew Skaret <mskaret@cityofjacksonmn.com>
Sent: Wednesday, April 1, 2020 9:37 AM
To: 'Jessica.burdette@state.mn.us' <Jessica.burdette@state.mn.us>; 'will.seuffert@state.mn.us.' <will.seuffert@state.mn.us>
Subject: City of Jackson Response on Utilities due to the COVID-19 Pandemic

Dear Jessica and Will,

The City of Jackson Minnesota is submitting this letter in response to your March 24, 2020 memorandum regarding utility measures in response to the Covid-19 emergency.

Regarding the three commitments requested in your letter, the City of Jackson intends to do all it can to continue providing uninterrupted electric and water service to our citizens during this emergency. Specifically and consistent with the Cold Weather Rule protections in Minnesota Statutes, Section 216B.097, the City of Jackson intends at a minimum to: (1) refrain from residential customer disconnections, and to reconnect any previously disconnected residential customers as part of a reasonable payment plan that reflects the financial circumstances of the customer and the hardships caused by the pandemic; (2) waive late fees that any residential or small business customer incurs because of economic circumstances related to the coronavirus pandemic; and (3) arrange payment plans for customers requesting help during this time based on the financial resources and circumstances of the customer.

We at the City of Jackson share your concern for our fellow Minnesotans during this difficult time, and we commend the Governor for his decisive action to protect the state from this unseen but deadly threat. Importantly, as a provider of essential electric service, we will continue to put the needs and welfare of our citizens first during this emergency.

Please let me know if you have any questions or desire additional information.

Thanks,

Matt

Matt Skaret

City Administrator

80 W. Ashley St.

Jackson, MN 56143

Phone- 507-847-4410

Fax- 507-847-5586

www.cityofjacksonmn.com