



Preston
PUBLIC UTILITIES

210 Fillmore St., W., P.O. Box 657
Preston, MN 55965

(507) 765-2491 Fax (507) 765-2794

March 26, 2020

Minnesota Department of Commerce
85 7th Place East – Suite 280
Saint Paul, MN 55101

Minnesota Public Utilities Commission
121 7th Place East – Suite 350
Saint Paul, MN 55101

Re: Responsive Measures to the Outbreak of COVID-19

The Preston Public Utilities has implemented the following voluntary actions to assist our customers during the COVID-19 pandemic:

- I. Extend the protections of Minnesota's Cold Weather Rule provided under Minnesota Statutes sections 216B.096 (public utilities), 216B.097 (electric cooperatives and municipal utilities) and 216B.16, subdivisions 12 and 12a (small gas utility and small electric utility, respectively) by restricting disconnection of residential customers for non-payment of utility bills and reconnecting customers who have been disconnected for the duration of the national security or state peacetime emergency. This request shall not affect the utility's ability to disconnect a customer's service for public safety concerns unrelated to non-payment of services;
- II. Waive late fees that any residential or small business customer incurs because of the economic circumstances related to the coronavirus pandemic.
- III. Arrange payment plans for customers requesting help during this time that is based on the financial resources and circumstances of the customer.

Please contact me with any questions relating to this matter.

Thank you,

Joe Hoffman
General Manager