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**From:** Neal Carstensen <neal.carstensen@granitefalls.com>

**Sent:** Wednesday, April 01, 2020 11:49 AM

**To:** Burdette, Jessica (COMM) <jessica.burdette@state.mn.us>; Seuffert, Will (PUC) <will.seuffert@state.mn.us>

**Subject:** Utilities - City of Granite Falls Response to COVID-19 Outbreak

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Jessica/Will

The City of Granite Falls will not process any utility shut offs during the current peace time emergency declaration. No penalties will be applied to outstanding balances at the end of April. This will be reviewed on a monthly basis going forward. The City always has and will continue to offer payment plans to residents that struggle to make their monthly utility payments.

Best regards,

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