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Sent: Friday, April 03, 2020 10:43 AM
To: Burdette, Jessica (COMM) <jessica.burdette@state.mn.us>; Seuffert, Will (PUC) <will.seuffert@state.mn.us>
Subject: Responsive Measures to the Outbreak of COVID-19

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Dear Commissioner Kelley and Chair Sieben:

Traverse Electric Cooperative is submitting this letter in response to your March 24, 2020 memorandum regarding utility measures in response to the Covid-19 emergency.

We at Traverse Electric share your concern for our fellow Minnesotans during this difficult time, and we commend the Governor for his decisive action to protect the state from this unseen but deadly threat. Importantly, as a nonprofit provider of essential electric service, we will continue to put the needs and welfare of our member owners first during this emergency.

Regarding the three commitments requested in your letter, we at Traverse Electric intend to do all we can to continue providing uninterrupted electric service to our member owners during this emergency. Specifically and consistent with the Cold Weather Rule protections in Minnesota Statutes, Section 216B.097, Traverse Electric intends at a minimum to: (1) acknowledge the extended Cold Weather Rule and working with members accordingly as needed; (2) waiving residential and small business late fees incurred due to economic circumstances related to the coronavirus pandemic; and (3) arrange payment plans based on the financial resources and circumstances of the member.

Cooperatively Yours,

Joel N. Janorschke

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