



south central electric association

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March 27, 2020

Concerning: Response Measures to the Outbreak of COVID-19

To the Minnesota Public Utilities Commission and Minnesota Department of Commerce,

South Central Electric Association has taken the following steps to provide financial relief to our members and comply with the Emergency Executive Order 20-01.

1. South Central Electric Association has temporarily suspended disconnects for non-payment.
2. South Central Electric Association will reconnect any member previously disconnected upon their request.
3. South Central Electric Association has temporarily waived late fees.
4. South Central Electric Association will work with members to make payment arrangements for those requesting assistance.

South Central Electric Association is committed to helping our members suffering from the effects of COVID-19. We have taken these temporary measures to assist our members and community.

Cooperatively,

A handwritten signature in blue ink, appearing to read 'Tyler Flohrs', is written over a light blue horizontal line.

Tyler Flohrs

Finance Manager